

TERMS & CONDITIONS

(ALL THE IMPORTANT BITS)

HOUSE RULES

We kindly ask that your party is ready to be seated at the time indicated in your booking confirmation, as we can only hold your table for up to 15 minutes.

All reservations are allocated for 2 hours. Guests might be asked to vacate the table and leave the premises after this time, unless a bar booking has made in advance (subject to availability) so we can ensure the table

is thoroughly cleaned in between sittings.

Admittance is restricted to guests over 21 years of age.

If you are not quite there yet - not to worry, we'll still be here when you are!

We offer a Sharing set Menu for all groups, this is priced at £65 per person (£55 per person on Weds/Thurs).

A Premium sharing menu is also available for £85 per person.

For our Saturday Brunch, we offer a brunch menu, priced at £40 per person with a 60 minutes bottomless option available for an additional £20 per person.

Our Stage Table reservations will be subject to a £10 supplement per person on top of the menu price.

Please be sure to share any dietary requirements with our team, so we can take good care of you and be able to cater for your needs. The menus may change sometimes but only to make them better!

A cake-age fee of £20 will be charged to the bill for all cakes brought in externally.

An optional service charge of 12.5% will be added to your bill. *wink, wink*

Our dress code is 'make a wonderful effort', so please do! No ripped jeans or athletic trainers, it's a night out so dress to impress. We do not allow 'fancy dress' or decoration in the venue including, but not limited to, balloons, confetti, tiaras, badges, sashes, bunny ears, pom poms, capes, feather boas and sombreros. But we're good fun, we promise!

We are really, really, really, sorry but we do not accept single sex groups (of 8+) including hen & stag parties for any dinner bookings, however we do accept them during our Saturday afternoon Brunch.

During this service guests are allowed to wear sashes and veils if they choose.

Our venue is open plan, designed so that all tables have view of the entertainment. So, whether you are on the stage table, a standard table, or even a bar table, you can still enjoy! Our entertainment does not have any set timings but pops up every half an hour or so in short bursts for each dining shift.

CANCELLATION POLICY

We operate with a **1 week cancellation policy**. If your booking is cancelled within 1 week of the reservation, there may be a cancellation fee of £25 per person. Please just give us a shout if your plans change or your expected numbers reduce to avoid a 'Empty Seat Charge' of £25.00 per person.

We don't want to be mean, it's just the way the cookie crumbles.

Holding deposits are retained for non-attending guests. If your group drops in number and you let us know at least 1 weeks in advance, the extra deposit will be available to be refunded or used towards your final bill.

FESTIVE SEASON CANCELLATION & REDUCTION POLICY

This policy will apply to all bookings between the 21st November and the 23rd December.

In order to secure reservations, we will require prepayment in advance. We will require a deposit upon booking which will be a 50% of the menu price per person including service, then the remaining 50% of this amount will be required two weeks before your reservation.

We will operate a 4 week cancellation policy for all bookings.

If the reservation is cancelled or reduced within 4 weeks of the booking, then the deposit amount will be non-refundable and non-transferable.

If the reservation is cancelled or reduced within 2 week of the booking, then the full prepaid amount will be non-refundable and non-transferable.

(This will also be applicable to all bar bookings)

REMEMBER: YOU ARE HERE TO HAVE FUN AND ENJOY WITH US AN 'OUT OF THE ORDINARY NIGHT OUT'

WE LOOK FORWARD TO WELCOMING YOU

THE CIRCUS TEAM